

## Online Campus: myCOURSES Time Out Troubleshooting Tips

If you are using Internet Explorer 6.x, please try the following:

Please clean your cookies and cache.

Open Internet Explorer and choose **Tools, Internet Options**.

On the **General** tab, in the "Temporary Internet Files" area, click **Delete Cookies**.

When that is done processing, click **Delete Files**.

Click the **Security** tab. If there is a slider in the "Security Level for this Zone" area, slide it to **Medium**.

If no slider is visible, click the **Default Level** button and move the slider to **Medium**.

Click the **Privacy** tab.

In the "Settings" area, move the slider to Low. Click Apply and then OK.

Log in again